

# ASSISTANCE WITH DAYTON POWER AND LIGHT

## Percentage of Income Payment Plan Plus (PIPP)

The Percentage of Income Payment Plan (PIPP) helps eligible Ohioans manage their energy bills year-round. Payments are based on a percentage of household income and are consistent year-round. If your home is heated with gas, you will have a monthly payment of 6% of your household income for your natural gas bill, and 6% of your household income for your electric bill. If you heat with electric, your monthly payment is 10% of your household income. The balance of your utility bill is subsidized by the state of Ohio. There is a minimum monthly payment of \$10.00.

Paying on-time and in-full each month reduces your outstanding balance. If you make 24 on-time and in-full payments, your outstanding balance with your utility company will be eliminated.

Once you are enrolled in the PIPP program, you are required to re-verify your income each year. You must also be caught up on all your PIPP payments by your Anniversary Date, which is the date you signed up for PIPP. Failure to report changes in the household income or household members, missing a payment, or not re-verifying your income can result in being dropped from the program.

## Who is eligible for PIPP?

Ohioans with a household income at or below 150 percent of the federal poverty guidelines and have utility service from an electric or natural gas company regulated by the Public Utility Commission of Ohio are eligible for the program.

A household applying for PIPP must report total gross household income for the past 30 days (12 months preferred) for all members, except wage or salary income earned by dependent minors under 18 years old. Both homeowners and renters are eligible for assistance.

### For 2019-2020, the income levels are:

Size of Household	Total Household Income 12 Months
1	up to \$18,735.00
2	up to \$25,365.00
3	up to \$31,995.00
4	up to \$38,625.00
5	up to \$45,255.00
6	up to \$51,885.00
7	up to \$58,515.00
8	up to \$58,515.00

For households with more than 8 members, add \$6,630 for each additional member.

## How do I apply?

If you are enrolling for the first time, please contact your [local Energy Assistance Provider](#) to make an appointment.

If you are reverifying for PIPP, you can complete your application online at [energyhelp.ohio.gov](http://energyhelp.ohio.gov) or in person at your [local Energy Assistance Provider](#).

For reverification or to apply for the first time, you will need to complete the Energy Assistance Application ([English](#) or [Spanish](#)), and submit copies of the following:

- a copy of your most recent utility bills, gas and/or electric,
- a list of all household members (include birth dates and Social Security numbers) and proof of income for the last 30 days for each member (12 months preferred)
- Proof of citizenship or legal residency for all household members.

Please contact your local agency provider for a list of required documents. Depending on your income type, additional forms may be required. Samples of the additional forms can be found by [clicking here](#). **Don't forget to sign the application. Not signing the application will delay the application process.**

If you're applying by mail, send your application and required documents to:

HEAP

P.O. Box 1240

Columbus, Ohio 43216

If you are reverifying for PIPP you can apply online at [energyhelp.ohio.gov](http://energyhelp.ohio.gov), in person at your [local Energy Assistance Provider](#) or by mail.

## Where do I get an Energy Assistance Application?

If you are enrolling in PIPP for the first time, please contact your [local Energy Assistance Provider](#) to make an appointment.

You can start your application online by visiting [energyhelp.ohio.gov](http://energyhelp.ohio.gov).

Click the link to download a copy of the Energy Assistance Program application ([English](#) or [Spanish](#)).

Applications are also available at your [local Energy Assistance Provider](#), local libraries, county departments of Job and Family Services, and Area Agencies on Aging.

## Summer Crisis Program

### For More Information:

To learn more call (800) 282-0880, Monday through Friday, 7:30 a.m. to 5:00 p.m.

For the hearing-impaired dial 711

### Overview

The Home Energy Assistance Summer Crisis Program provides a one-time benefit to eligible Ohioans with cooling assistance during the summer months. The program runs from July 1 to August 31.

The focus of the Summer Crisis Program is to provide bill payment assistance for persons 60 years of age and older or those with a certified medical condition. Ohioans enrolled in the Percentage of Income Payment Plan Plus Program (PIPP Plus) are not eligible for bill payment assistance through the program but are encouraged to work with their local Energy Assistance Providers to identify opportunities for assistance.

### Who is Eligible for the Summer Crisis Program?

Ohioans with a household income at or below 175 percent of the federal poverty guidelines and have a member of the household who is at least 60 years old or can provide physician documentation that cooling assistance is needed for a household member's health.

Size of Household	Total Household Income 12 Months
1	up to \$21,857.50
2	up to \$29,592.50
3	up to \$37,327.50
4	up to \$45,062.50

5	up to \$52,797.50
6	up to \$60,532.50
7	up to \$68,267.50
8	up to \$76,002.50

For households with more than eight members, add \$7,735 for each individual.

### How do I apply for the Summer Crisis Program?

You can begin your application online at [energyhelp.ohio.gov](http://energyhelp.ohio.gov) but will need to complete the application at your local **Energy Assistance Provider**. When you apply, you will need to complete the Energy Assistance Application (**English** or **Spanish**) and submit copies of the following documents:

- a copy of your most recent utility bills
- a list of all household members (include birth dates and Social Security numbers) and proof of income for the last 30 days for each member (12 months preferred)
- proof of citizenship or legal residency for all household members
- proof of medical condition signed by a doctor or nurse practitioner

You will need to include: proof of income for the past 30 days and 12 months for each member, a copy of your recent fuel/utility bill, proof of medical condition signed by a doctor or nurse practitioner, and a list of all household members (including Social Security Numbers).

Please contact your local Energy Assistance Provider for a list of all required documents. Depending on your income type, additional forms may be required. Samples of the additional forms can be found by [clicking here](#).

## Home Energy Assistance Program (HEAP)

### For More Information:

To learn more call (800) 282-0880, Monday through Friday, 7:30 a.m. to 5:00 p.m.  
For the hearing-impaired dial 711

The Home Energy Assistance Program (HEAP) is a federally funded program that provides eligible Ohioans assistance with their home energy bills. This one-time benefit is applied directly to the customer's utility bill or bulk fuel bill.

### Who is eligible for HEAP?

Ohioans with a household income at or below 175 percent of the federal poverty guidelines are eligible for the program.

**For 2019-2020, the income levels are:**

Size of Household	Total Household Income 12 Months
1	up to \$21,857.50
2	up to \$29,592.50
3	up to \$37,327.50
4	up to \$45,062.50
5	up to \$52,797.50

6	up to \$60,532.50
7	up to \$68,267.50
8	up to \$76,002.50

For households with more than eight (8) members, add \$7,735 for each additional member. A household applying for HEAP must report total gross household income for the past 30 days (12 months preferred) for all members, except wage or salary income earned by dependent minors under 18 years old. Both homeowners and renters are eligible for assistance.

## How do I apply?

You can begin your application online at [energyhelp.ohio.gov](http://energyhelp.ohio.gov) but will need to complete the application at your local **Energy Assistance Provider**. When you apply, you will need to complete the Energy Assistance Application ([English](#) or [Spanish](#)) and submit a copy of the following documents:

- a copy of your most recent utility bills
- a list of all household members (include birth dates and Social Security numbers) and proof of income for the last 30 days for each member (12 months preferred)
- Proof of citizenship or legal residency for all household members.

Please contact your local Energy Assistance Provider for a list of all required documents. Depending on your income type, additional forms may be required. Samples of the additional forms can be found by [clicking here](#).

**Don't forget to sign the application. Not signing the application will delay the application process.**

If you're applying by mail, send your application and required documents to:  
HEAP  
P.O. Box 1240  
Columbus, Ohio 43216

## Where do I get an Energy Assistance Application?

Click the link to download a copy of the Energy Assistance Program application ([English](#) or [Spanish](#)). Applications are also available at your **Local Energy Assistance Provider**, local libraries, county departments of Job and Family Services, and Area Agencies on Aging. To apply online, visit [energyhelp.ohio.gov](http://energyhelp.ohio.gov).

## Home Energy Assistance Winter Crisis Program (HEAP Winter Crisis Program)

- Helps income-eligible Ohioans that are threatened with disconnection, have been disconnected or have less than a 25% supply of bulk fuel in their tank maintain their utility service.
- Program runs from November 1 through March 31.
- Households must sign up for the PIPP Plus or another payment plan in order to receive emergency benefits.
- Ohioans with a household income at or below 175% of the federal poverty guidelines are eligible for the program.

### For More Information:

To learn more call (800) 282-0880, Monday through Friday, 7:30 a.m. to 5:00 p.m.  
For the hearing-impaired dial 711

## Home Weatherization Assistance Program (HWAP)

The Home Weatherization Assistance Program (HWAP) provides eligible Ohioans with assistance to improve the energy efficiency of their homes and reduce their energy costs. Ohioans participating in the HWAP will receive a home inspection to identify the services necessary to improve their home's energy efficiency. Services are provided through local agencies in each county.

### Who is Eligible for HWAP?

Ohioans with a household income at or below 200 percent of the federal poverty guidelines are eligible for the program.

Priority is given to Ohioans who are older than age of 60, those with disabilities, those with children in the home, and households with a high energy usage and/or burden. All families who have received assistance any time during the last 12 months under Supplemental Security Income (SSI), Temporary Assistance for Needy Families (TANF), or Home Energy Assistance (HEAP) (does not include Emergency HEAP) are automatically income eligible for weatherization services. Please remember an application must be submitted in order to apply for services.

**For 2019-2020, the income levels are:**

Size of Household	Total Household Income 12 Months
1	up to \$24,980.00
2	up to \$33,820.00
3	up to \$42,660.00
4	up to \$51,500.00
5	up to \$60,340.00
6	up to \$69,180.00
7	up to \$78,020.00
8	up to \$86,860.00

For households with more than eight (8) members, add \$8,640 for each additional member.

### How do I apply?

You can apply for the Energy Assistance Programs online at [energyhelp.ohio.gov](http://energyhelp.ohio.gov), in person at your local [Home Weatherization Assistance Provider](#) or by mail. When you apply, you will need to complete the Energy Assistance Application ([English](#) or [Spanish](#)) and submit a copy of the following documents:

- a copy of your most recent energy bills,
- a list of all household members (include birth dates and Social Security numbers) and proof of income for each member for the last 12 months, and
- proof of citizenship or legal residency

Please contact your local HWAP provider for a list of all required documents. Depending on your income type, additional forms may be required. Samples of the additional forms can be found by [clicking here](#).

**Don't forget to sign the application.**

## Where do I get an Energy Assistance Application?

Click the link to download a copy of the Energy Assistance Program application ([English](#) or [Spanish](#)). Applications can also be found at your [Local Energy Assistance Provider](#), local libraries, county departments of Job and Family Services, and Area Agencies on Aging.

## Notify a Friend or Relative

- You may arrange for a third party (friend, relative, minister, organization, etc.) to be notified if your household faces loss of service. Both you and the designated third party will be sent notification.

## Medical Need

- If a permanent member of your household receives care for a serious medical condition, and you need help paying your energy bill, you may qualify for special assistance.
- A licensed physician, physician assistant, clinical nurse specialist, certified nurse practitioner, certified nurse-midwife, or local board of health physician must certify the condition or the need for medical or life-supporting equipment to DP&L.
- We can defer payment for 30-90 days per household, per year.

Call us at [800-433-8500](tel:800-433-8500) ›

## Gift of Power

- DP&L's winter emergency relief fund is available thanks to donations from DP&L and our customers.
- One-time assistance is available for DP&L customers who have received a disconnection notice or have already been disconnected.
- Customers may apply January 21 through April 15, 2020. Customers receiving assistance benefits from other Ohio programs may apply April 1 - 15.
- Call The Salvation Army during the program period at [937-528-5145](tel:937-528-5145) to schedule an appointment.